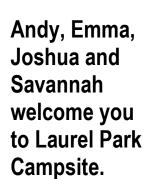
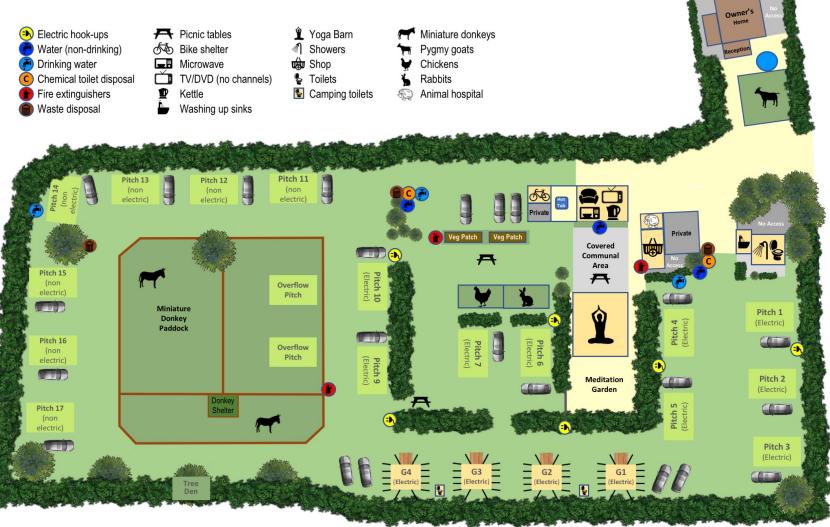
# LAUREL PARK CAMPSITE

### CAMPING - GLAMPING - YOGA - ANIMALS - RESPITE



We hope you enjoy your stay.

Your feedback is important to us. Please let us know your thoughts.



Contact Details: Andy: 07917 877 050 Emma: 07790 296 737 Email: info@laurelparkcampsite.co.uk

# **Campsite Rules and Disclaimer:**

(These rules are made for the protection and enjoyment of all campers. Violation of these may result in you being asked to leave)

Check In - Between 12:30pm and 8pm - Please contact us if you are delayed beyond 8pm. NOTE: Glampers can only access their tents from 14:00 (due to anti-viral 'fogging' process)

**Speed limit** - **5mph**. Please drive very carefully – to protect guests, children and animals.

Parking - Please park your car as shown in the diagram. If you have more than one vehicle, please park additional vehicles in the overflow parking area.

**Pitch** - Please camp in your assigned area.

**Check Out** - Please vacate your pitch or glamping tent by 11:30am.

**Rubbish** - **Please recycle properly.** Green bins are for: metal, glass, hard plastics, paper, cardboard. Black bins are for food and non-recyclables.

- Please do not leave broken chairs, BBQs, gazebos, inflatable beds, etc. by our bins. Please take these with you and dispose of at home.

**Quiet Time** - Between 10:30pm and 7:00am - please keep noise to a minimum and be mindful of other guests.

Fires - Fire baskets on paving slabs are permitted. **All fires must be kept well away from the trees and bushes, and never in tents or awnings.** Ground fires are NOT permitted.

All fires MUST be extinguished before being left. Fire wood can be supplied onsite or you can bring your own. Please do not scavenge wood from around our site, other than kindling

sticks. You must have a bucket of water (provided) or an extinguisher to hand. Please also make yourself aware of the campsite fire extinguisher locations.

BBQs - BBQ's are permitted on paving slabs (which we can supply). All BBQs must be kept well away from the trees and bushes

Dogs - Dogs must be kept under control and on a lead at all times and must be friendly towards other dogs, people and animals. Dogs are NOT permitted in any of the campsite buildings,

animal enclosures or glamping tents. Dog mess MUST be cleared up / bagged immediately and placed in the bins provided. If your dog is being a nuisance or affecting the comfort

of other campers you may be asked to leave.

**Children** - Children are very welcome. We request that children remain respectful of other quests and are supervised if/when necessary.

**Electronics** - All electronic devices must be kept at a respectable volume at all times.

**Showers/WCs** - The shower/toilet block is cleaned and checked regularly, but please help us to keep them clean and tidy. Always accompany and supervise young children using the facilities.

- We are surrounded by trees, but not fenced - please do not venture through the trees and trespass on neighbouring properties.

**Trees** - Please respect our trees and do not attach any ropes or items, or inflict any damage to them, nor light naked flames near them.

CCTV has been installed in some areas of the site to enhance your security.
 First Aid - Campsite owners are first aid trained. Please contact us if you need assistance.

**Campsite Animals** - **Do not feed any of the animals or enter their enclosures** without a member of Laurel Park Campsite present.

- A note from our insurers: "Our animals may bite and may carry zoonotic infections if handled." Sanitiser is available and should be used after any animal interaction.

### **Disclaimer:**

Laurel Park Campsite is not responsible for any loss or damage to personal items, or any accident or injury of any kind sustained whilst on the site.

By staying at Laurel Park Campsite all guests in your party recognize and acknowledge camping at this site may contain both natural and man-made hazards and use all facilities entirely at their own risk. But please do let us know if you encounter any problems so we can help resolve them.

## **Additional COVID19 Measures:**

Please read through the measures we are taking to ensure both yours and our own safety whilst at Laurel Park Campsite. It is important that you understand what we are doing to combat the spread of COVID19 and for you to help in every way you can by adhering to these rules.

#### **BEFORE ARRIVAL:**

- Guests are to complete balance payments for their stay 1 week before arrival, enabling contactless check-in and check-out
- Site map, disclaimer and rules provided electronically before arrival to enable contactless check-in
- Please read this document before arrival and bring a printed copy with you for reference during your stay. Staying with us indicates acceptance of these rules.
- Please bring your own hand sanitiser (and use it regularly/when necessary) and your own hand towels for use in the toilet/shower block (Communal-use hand towels will not be provided).

#### **INCREASED CLEANING MEASURES:**

- Increased deep clean frequency of the toilet/shower block and water taps and additional daily spot checks
- Fogging machine technology to be introduced (to disinfect entire rooms and contents, sanitising them within 45 minutes)
- We encourage guests to clean touch points (taps, handles, etc.) in toilet/shower/utility areas before and after use with the cleaning
  equipment made available by us
- All guests to use the toilet and shower facilities in household groups or 'bubbles' wherever possible to maximise efficiencies
- All guests requested to be patient in these areas during peak times ② as waiting times are likely to be increased
- All children to be accompanied to the toilets at all times to ensure social distancing and cleaning practices are followed
- Glamping tents will be subject to extended gaps between bookings as well as 'disinfectant fogging' between all bookings

#### **COMMUNAL FACILITY RESTRICTIONS:**

- Only 1 household/'bubble' permitted into each toilet/shower room (of which there are 3) and the utility/washing up area at a time
- Guests are not permitted to leave any personal items in the toilet/shower block, utility area, or any communal space at any time
- No communal use hand towels will be provided in the toilets/shower block (please bring your own, for personal use)
- The shop will open upon request to 1 household/'bubble' at a time and all payments will be contactless
- Communal lounge, animal enclosures and hot tub/jacuzzi will not be accessible to guests until further notice as social distancing would be difficult to maintain in these environments
- Windows to the toilets/showers/utility areas to be kept open at all times to aid ventilation

#### **AROUND THE SITE:**

- Everyone on site must keep 2 metres away from anyone not in their household group or 'bubble' at all times
- Hand sanitiser dispensers have been made available around the campsite at each animal enclosure, waste bin area and outside utility room/shower block
- If there is not a dispenser near, please use your own sanitiser after using communal facilities such as water taps

#### **RISK ASSESSMENT:**

• Our campsite risk assessment has been re-executed to include COVID specific elements. A copy can be provided upon request

We are sure you will appreciate the necessity of these measures and your role in making them as easy as possible to implement - for the benefit and safety of all. Unfortunately we reserve the right to ask guests to leave the campsite, without refund, if we observe behaviour that risks ours or other guests' safety by going against the measures outlined above.

#### **IMPORTANT NOTE:**

Please do not arrive at Laurel Park if you are displaying any potential symptoms of Coronavirus.

By arriving and staying at Laurel Park, you are declaring that you have no symptoms or reason to believe you could be infected (important for track and trace).

If you develop any potential symptoms whilst at Laurel Park, you agree to vacate the site immediately and inform us.